



Cultways

CULtural Tourism WAys

through mobile Applications and Services



Giovanna Sonda – Luca Capra

Trentino Sviluppo (IT)

CULTURAL TOURISM AND MOBILE TECHNOLOGIES



Cultways Consortium





Project coordinator









European Network of Clusters for Satellite Applications Development. Main activities: satellite communication, satellite navigation and earth observation market segments.

Cluster in Space, Aerospace and Satellite Navigation, mandated by the Bavarian Ministry of Economic Affairs, Infrastructure, Transport and Technology

INNOVA is a private company specialised in Technology Transfer services and R&D project financing.

FTS is a non-profit organisation aiming at bridging technology with social challenges





Cultways

is an European project funded by **DG Enterprise and Industry** within the **EMMIA platform (European Mobile and Mobility Industries Alliance) having the following objectives:**

- to enlarge the market for both tourist and ICT industries
 - to highlight the potential of mobile technologies in cutting-edge service and as a key driver of innovation
 - to test scalable and transferable solutions to be used in the future by other Europe's Cultural Routes







What is a Cultural Route?

In tourism terms a Cultural Route can be seen as a defined path of historical significance or a "themed route that has a cultural value or an element of cultural heritage as its focus and that assigns a key role to cultural attractions"

(Puczo and Ratz, 2007)





Cultways is a large-scale demonstrator for **European** Cultural routes

During the project it has been tested on:

- Via Claudia Augusta running from Northern Italy through to Bavaria
- Way of St. James
 leading to Santiago de Compostela (Galicia)
 The oldest cultural route and first certified by the European Institute of Cultural Route





Local tourism enhancement through 'Cultural Route' brand





JUN

SEP



AUG

NOV















Table 2. Use of ICT in the Cultural Routes network

Website	25 Routes	Few of the 29 Routes with websites had developed consumer-oriented sites. Many were not available in English, often limited to the primary language used along the Route.
Facebook	12 Routes	Little more than 30% of the Routes were using Facebook, with few actively using the social network as a marketing tool.
	Average number of fans: 311	Those networks using Facebook more prominently were primarily doing so as an informal means of communication to share ideas and experiences.
Twitter	6 Routes Average number of followers: 33	Half of the 6 Routes using Twitter were using the microblogging tool to promote product and activities directly to consumers, yet with limited success in acquiring followers.
Wikipedia	6 Routes	A number of Routes had subject-related material on Wikipedia owing to the historical importance of the theme, but few had pages dedicated to the modern-day Route/network.
Wikitravel	1 Route	Only the French part of the Santiago de Compostela Pilgrim Routes had its own dedicated page on Wikitravel, containing information related to French locations along the Route. None of the other Routes were found on Wikitravel.

Source: Council of Europe, "Impact of European Cultural Routes on SMEs' innovation and competitiveness"





The demonstrator provides:

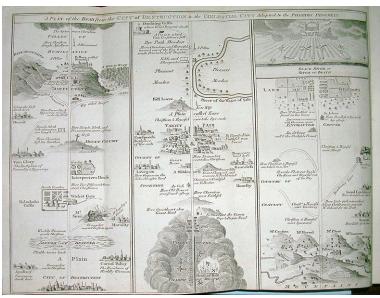
- 'tailored' services combining tourists' location and preferences
- a common tool (App) for a direct access to different European Cultural Routes
- Specific way of getting information concerning a chosen cultural route. Different approach from typical tourist guide information





Pilgrim Equipment





Pilgrim Passport

Progress Map







The **Digital** Pilgrim: a different toolkit!







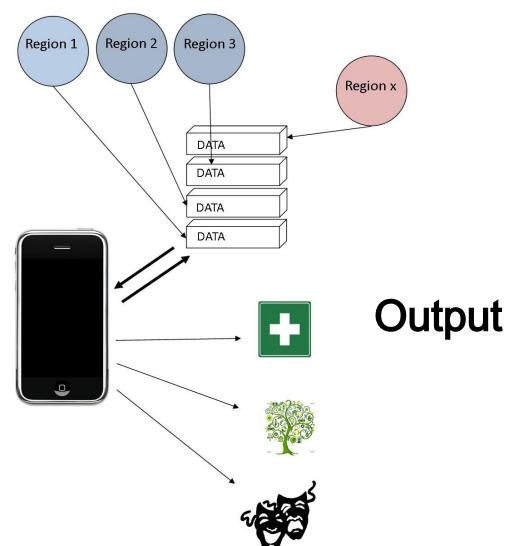




- European Cultural routes are by definition cross-border routes. This imply some challenges:
- Many and unstructured data
- Collection of Large scale database
- Different data models
- No standard formats and interfaces













CULTWAYS Architecture

Mobile App

Android

CULTWAYS APIS

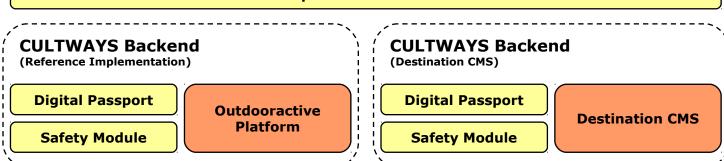
User API

Objects API

Digital Passport API

Safety API

Open Standard APIs







Demonstrator Features

- Pol Categories (sort by alphabet, map, distance)
- Tours and Sections (sort by distance from the user, Cultural route i.e. VCA and Way of S. James)
- Map (including several layers)
- Online (currently only on line mode)
- **Emergency Call** (including easy visualization of position)
- Digital Pilgrim passports
- Crowd sourcing (safety information)
- Position tracking on demand (last position is stored on backend)







Demonstrator Database

- 4 tours of VCA Valsugana (Trentino)
 - Green tour
 - Cycle lane
 - Other trails
- 1 tour of VCA Bavaria
- 33 tours of Way of S. James (French Way)
- A few unique Pol's (archeological, data collected in projects carried out by schools,...)





- open data formats for touristic data along Cultural Routes that support interoperability and exchange of data
- standardization of the application programming interface (API)
- proposal for a common interface for accessing cultural routes data among different EU regions.



Key words















CULTWAyS Heritage

- Release of App Code (open)
- Open CULTWAyS API
- Possibility of use of CULTWAyS framework to build up new Apps
- Relationships with local stakeholders for further development of CULTWAyS concepts
- Networking with European Group of Economic Interest managing the Via Claudia Augusta



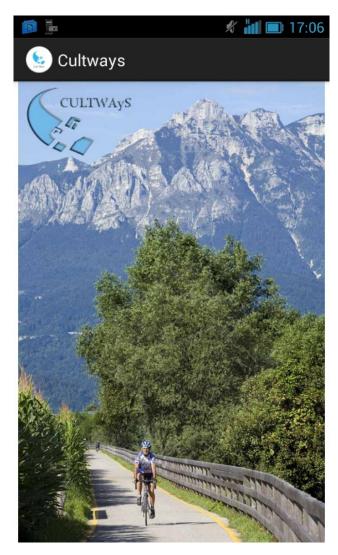


App Screenshots



HOME



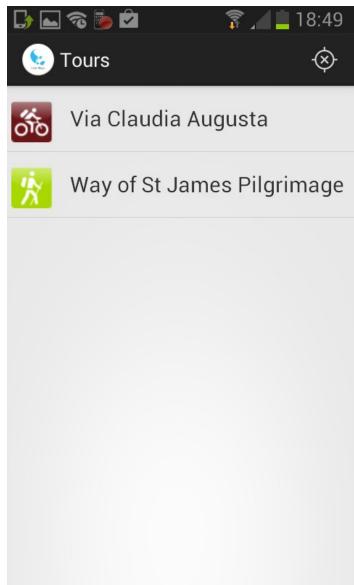








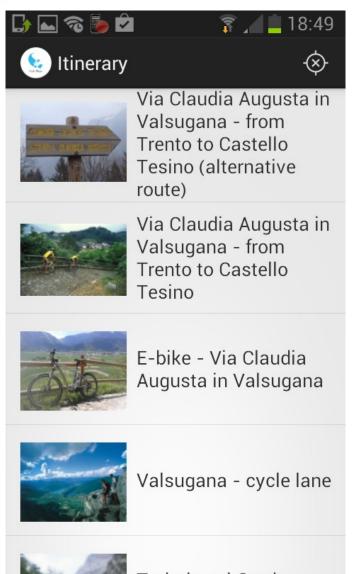


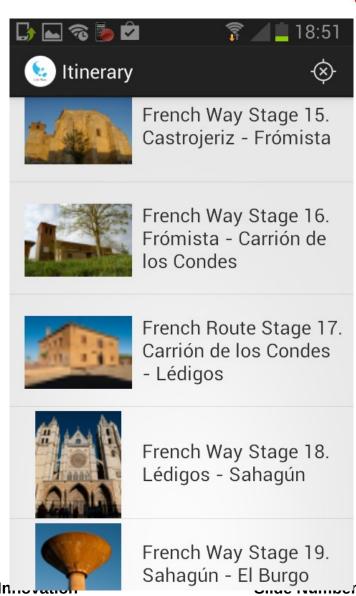




Route's tours





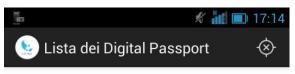


TO ENTER 2013 Industry and In.....



Digital passport



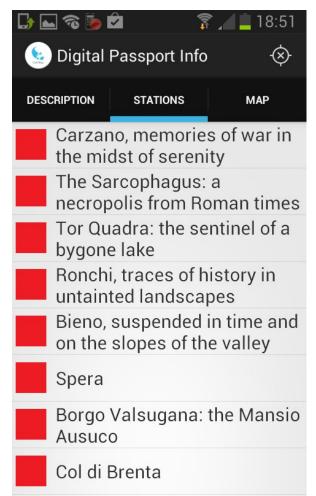




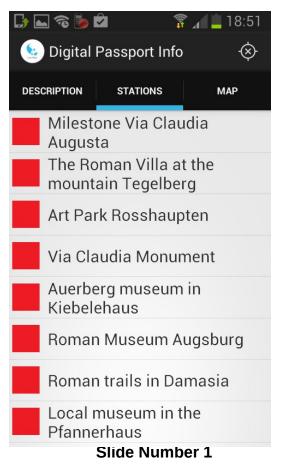
Via Claudia Augusta -Valsugana



VCAB Zertifikat



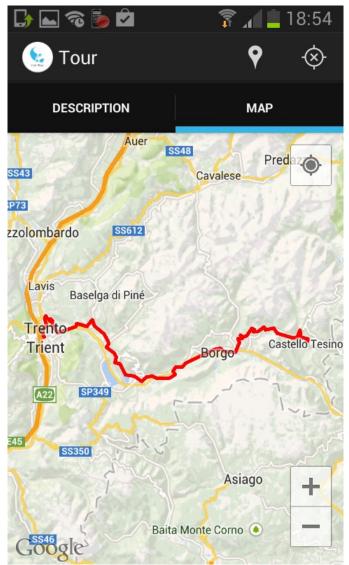
LJ January LUIJ

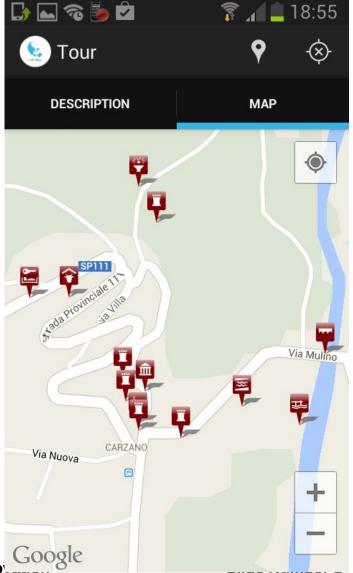




Tours On The Map, Poi's







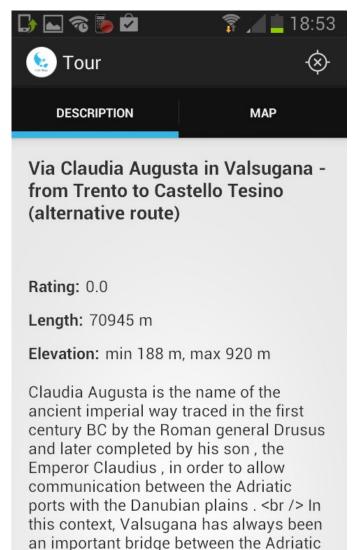
23 January 2013

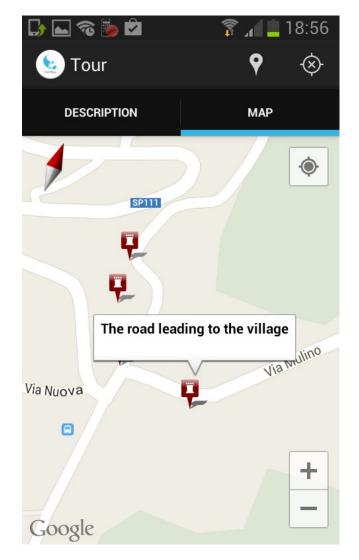
ENTER 2013 Industry and Inno-FocusTrack



Tours On The Map, Poi's



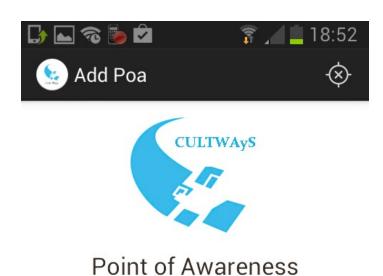












Title:
Enter title

Text:
Enter text

Weather:





To download Demonstrator

You need an Android 4.x smartphone/tablet

Download at:

http://www.t-connect.it/cultways/download.html





For further information please contact

Luca Capra

I.capra@trentinosviluppo.it

Giovanna Sonda g.sonda@trentinosviluppo.it

Trentino Sviluppo S.p.A. www.trentinosviluppo.it